Project Co-designing Digital Policies in Slovenia 2 (CODIS 2)

»CSOs recommendations on updating the National strategic roadmap with focus on inclusive digital transformation (digital inclusion)«

(WP 2, Action 1, KP 2)

The following additions or new actions in the area of digital inclusion in the National Strategic Plan for the Digital Decade were identified at the civil society workshop »Monitoring the implementation and updating of the digital inclusion actions in the National Strategic Roadmap for the Digital Decade« held on-line on Wednesday, 30 October 2024:

1. Improve the information of the population on digital competences (measures such as Digi info points have limitations in reaching and engaging target groups);
2. Complement existing digital literacy measures with targeted information for specific groups (e.g. elderly, people in rural areas);
3. Include in existing actions the systematic promotion of digital services to improve quality of life (e.g. access to health, communication with family), which could encourage greater willingness to engage in digital literacy programmes;
4. Complement existing actions with guidelines for cooperation with local organisations and stakeholders (municipalities, NGOs and local entrepreneurs) to reach less accessible groups and improve the accessibility and effectiveness of digital literacy programmes, especially in rural areas;
5. Include in digital literacy actions specific training for social workers, social gerontologists, civil servants and health professionals who often work with older people, so that they can help older people to acquire digital competences and use digital public services;
6. Tailor digital competence training measures to people's needs (more emphasis on quality of life, ethical use, digital rights, privacy), not just to equip them for the labour market;
7. Involve older people in measures to develop digital public services to make them personalised, friendly and suitable for older people;
8. Add a new measure to improve the computer facilities of pensioners' associations and social institutions in line with the Law on the Promotion of Digital Inclusion.

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